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East Sussex  
BN7 2XW

Tel: 0300 123 0999  
Email: [foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

26th May 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/04/32.

You requested the following information:

**Under the Freedom of Information Act, please can you provide me with the number of 999 calls that were attended by technician or emergency care assistants only team, rather than a team including a fully-qualified paramedic.**

**Please provide this information for each month for each of the past four years (2012, 2013, 2014, and 2015 to date). Please can you break this information down by category of call (e.g. Red 1, Red 2, and Category C) and by local authority.**

**Please can you also provide a total number of 999 calls in each category responded to in each month in each local authority?**

Please see the attached spreadsheets which shows monthly responses by our crews comprising of Technicians and Emergency Care Support Worker (ECSWs) broken down into response categories and Local Authority Districts.

Our technicians and ECSWs are a valuable part of our clinical workforce who are skilled in providing vital life-saving treatment and regularly save lives. I would like to stress that we have procedures that our control room dispatch teams use to ensure that we send the correct back up based upon the clinical need.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk

Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust